

STEP INTO...

# HOSPITALITY & CATERING



# How to use this resource

This guide is here to help you explore different job opportunities, understand how your skills can be applied in hospitality and catering jobs, and discover the pathways that can lead you to a fulfilling career.



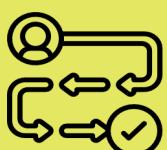
**LMI:** Learn about hospitality and catering careers, how many people are employed and the companies you could work for. This will give you a broad understanding of the job market.



**Explore Jobs:** Discover descriptions of different jobs to find ones that interest you.



**Apply Your Skills:** See how the Skills Builder Universal Framework can be used in jobs to develop skills like teamwork and problem-solving. Your tutor or adviser will help you to review your skills and rate your current ability. There is also an opportunity to provide your own examples.



**Discover Pathways:** Find out about education, training programs, and other resources to guide you on your career journey.

# HOSPITALITY & CATERING

## DO YOU LIKE...

1



### Cooking or baking

...trying out new recipes or helping out in the kitchen at home?

2



### Being creative with food

...decorating cakes or coming up with new ideas for meals?

3

### Making people feel welcome

...hosting friends or helping out with school events and parties?



4



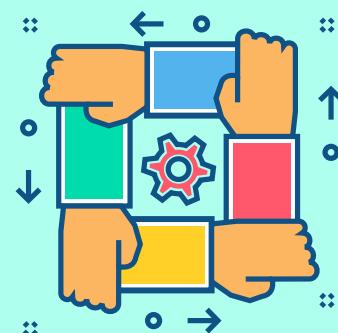
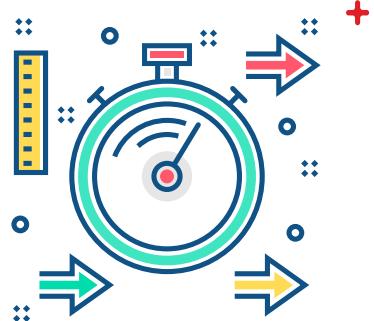
### Helping others

...serving food to family and friends or volunteering to help out at events?

5

### Fast-paced environments

...handling multiple tasks at once, such as organising a school fair or event?



6

### Working with a team

...collaborating with friends or classmates on projects or events?

# WHAT IS THE HOSPITALITY & CATERING?

Hospitality and catering jobs are about looking after guests and serving food and drink. People in this area work in places like restaurants, hotels, and events to make sure customers have a good experience.

## Key careers areas include:



**Chefs:** Cook and prepare meals, often creating new recipes and tasty dishes.



**Waiters/Waitresses:** Serve food and drinks to customers and make them feel welcome.



**Hotel Staff:** Help guests with rooms, check-ins, and customer service during their stay.

Jobs in hospitality and catering are great for people who enjoy working with others, being friendly, and making sure customers are happy.

**DID YOU  
KNOW?**

Nearly **20 million visitors** came to Tees Valley in 2023, creating around **12,000 jobs** in hotels, restaurants and cafes. With so many tourists and events, hospitality is a great place to find work if you like food, service and meeting new people.

# WHERE CAN YOU FIND LOCAL VACANCIES?



**Restaurants  
and Cafes**



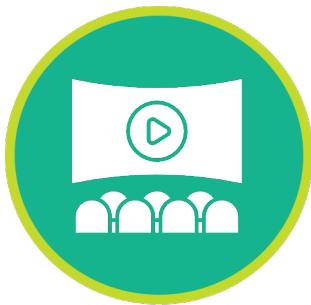
**Hotels**



**Airports**



**Transport  
Hubs**



**Entertainment  
Centres**



**Catering  
Companies**

## LOCAL INCLUSIVE COMPANIES INCLUDE...



Premier Inn



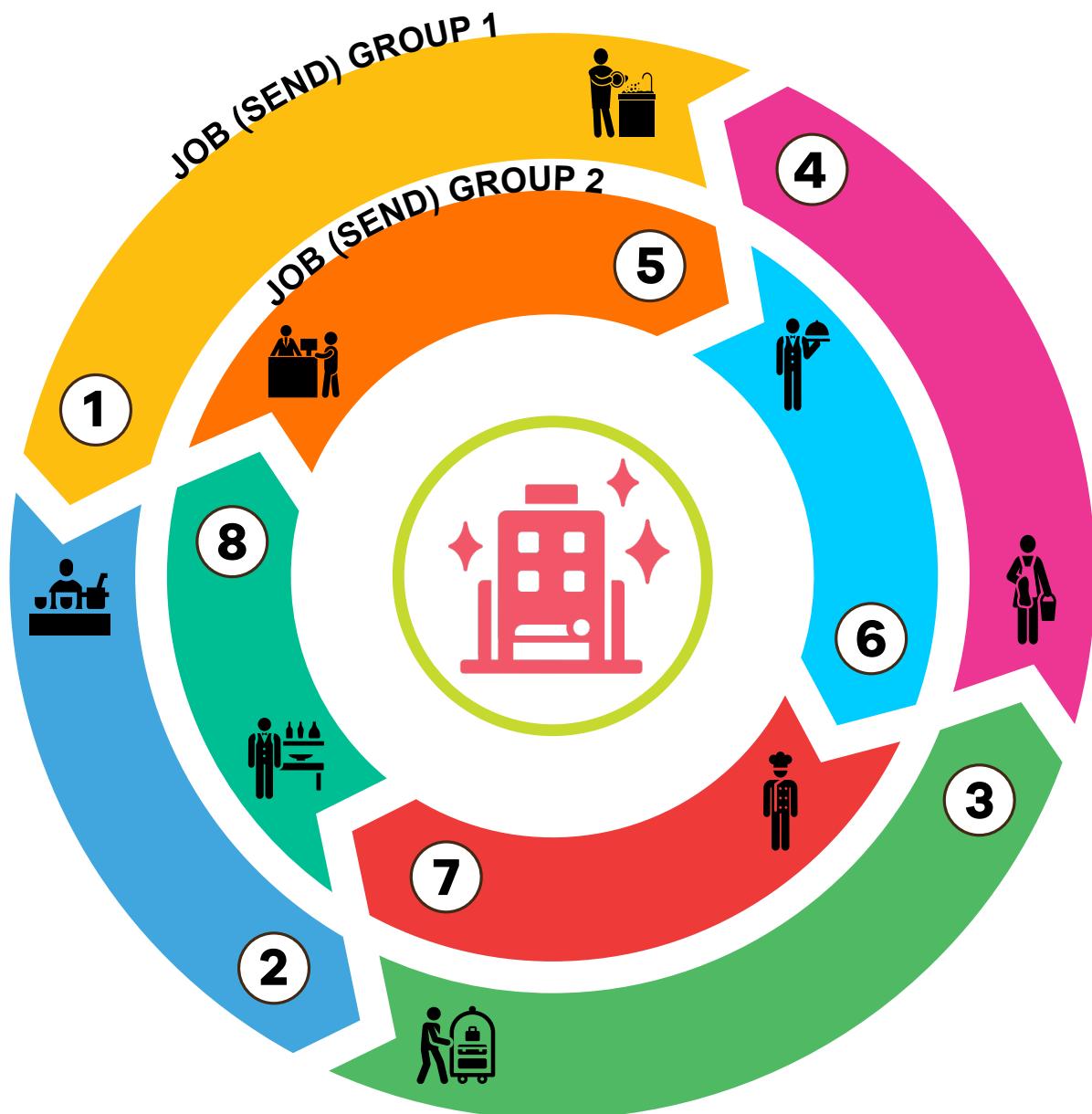
Teesside  
International  
Airport



# HOSPITALITY & CATERING

# WHAT JOBS CAN YOU DO?

The industry offers roles from entry-level positions at fast food chains, bars, cafes, and restaurants to managing fine dining in top restaurants and hotels.



**TALENTINO®**

The CEC has adopted Talentino's #SameAndDifferent model, a national SEND school career framework designed to deliver effective career activities for young people with SEND. Developed from Talentino's work in schools, this concept enhances early career development and encourages employers to support the progression of individuals with SEND.



# JOB GROUP 1

don't require Level 2 Qualifications / GCSEs but can lead to supported employment, Supported Internships, Inclusive Apprenticeships, supported Enterprise, T-Levels, Traineeships and FE College.

1



2



3



4



## Kitchen Porter

They help wash dishes, clean kitchen equipment, and maintain cleanliness in the kitchen area.



Annual Salary

£11,500 - £16,600

## Kitchen Assistant

They cook food in hospitals and other services making sure patients and staff have nutritious, high quality food.



Annual Salary

£12,000 - £23,000

## Hotel Room Attendant

They clean and tidy guest rooms, replenish supplies, and make sure rooms are guest-ready.



Annual Salary

£11,500 - £18,000

## Cleaning Assistant

They help clean offices, shops and homes, or more specialised cleaning like upholstery or the outsides of buildings.



Annual Salary

£17,000 - £24,000

# JOB GROUP 2

do require at least Level 2 qualifications / GCSEs and can lead onto a Apprenticeships, University, College, Employment or Enterprise.

5



6



7



8



## Front Desk Receptionist

They greet guests, manage reservations, and assist with inquiries.



Annual Salary

£18,000 - £22,000

## Waiting Staff

They serve food and drinks to customers in restaurants and cafes, take orders and handle payments.



Annual Salary

£12,000 - £22,000

## Chef

They prepare, cook and present food in hotels, bars and restaurants.



Annual Salary

£22,000 - £40,000

## Catering Manager

They run the food service of organisations including restaurants, bars, schools, college and outside suppliers.



Annual Salary

£20,000 - £34,000

# HOW DO ESSENTIAL SKILLS HELP?



**Listen to a food order carefully.**



**Tell the chef what the customer wants.**



**Work out what to do if food runs out.**



**Make a plate of food look nice.**



**Keep smiling when the kitchen is busy.**



**Aim to serve food on time.**



**Show a new worker how to set tables.**



**Help clear tables with others.**

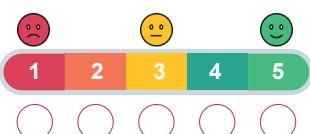
Rate your ability in each skill on a scale of 1 😕 to 5 😊.

Can you provide any examples of when you have used each skill?

**Skill**

**Rating (1-5)**

**Examples of when you have used this skill.**



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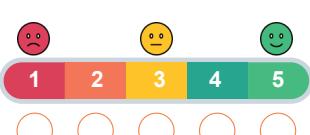
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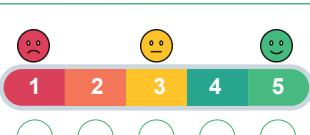
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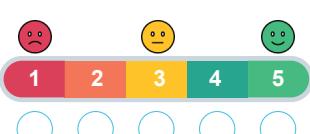
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# ROUTES & PATHWAYS

For more details  
about the  
pathways available



SCAN ME

Discover local options by  
clicking or scanning the  
QR codes on the  
following pages.



# 1. EMPLOYMENT



Earn  
money



Learn  
and grow



Contribute  
to society

# 2. VOLUNTEERING



Helping the  
community



Learning  
new skills



Feeling  
happy

# 3. APPRENTICESHIPS



On the job  
training



Earn while  
you learn



Excellent job  
outcomes

# 4) FURTHER EDUCATION



Learn what  
you love



Gain  
practical skills



Different levels  
for everyone

# 5) SUPPORTED INTERNSHIPS



Learn on the  
job



Get extra  
help



Prepare for  
future jobs

# 1. EMPLOYMENT



Tees Valley  
Jobs  
(vacancies)



BBC Bitesize  
Careers



National  
Careers  
Service



iCould  
Careers



Tees Valley  
Jobs (Home)



# 2. VOLUNTEERING



vinspired



Tees Valley  
Youthwatch



Futures  
Through  
Friendship



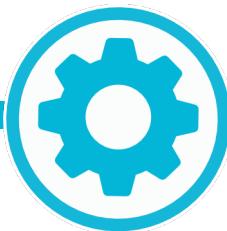
TV YMCA  
Volunteering



TV Festival  
Volunteering



# 3. APPRENTICESHIPS



TV Jobs –  
Apprentice-  
ships



TVCA  
Apprentice-  
ships



TVLPN  
Directory



Amazing  
Apprentice-  
ships



Find an  
Apprentice-  
ship .gov.uk



# 4) FURTHER EDUCATION



TVCA - Sixth  
Form &  
College



Tees Valley  
Careers  
Hub



TVE  
SEND  
Info



TV  
Scholarships



Teesside  
Uni



# 5) SUPPORTED INTERNSHIPS



NHS  
Choices  
College



Redcar  
Internships



Hartlepool  
Internships



Youth  
Guarantee



Prior  
Pursglove  
College

